

Review this fact sheet to learn the answers to frequently asked questions about Computrition's new DataArc solution for exporting data from Hospitality Suite and SuitePoint! and converting it to a visualization-friendly format.



Is there a way to test the export process before it's in a production environment?

Absolutely! DataArc is licensed by the number of dataset connections that you could make, not by the number of installations. That means DataArc can be installed in a test environment prior to loading in production. In addition, there is an option in the DataArc Manager to test connections and/or test the actual data.

Can I install the DataArc Manager on a virtual machine?

DataArc Manager can be installed on any application server that has the Oracle 12 client and connectivity to the datasets from which you want to export data.

Can I install the DataArc Manager on the same application server that has CIServices?

Yes, you can install those on the same application server.

How many CSV files get created from an export?

There is separate file created for each ETL/dataset combination, as selected in DataArc Manager. If you have six datasets and six ETL types defined, you can have a total of 36 CSV files for each scheduled export (depending on how many of the combinations you select for the export).

How big is an average CSV file?

Depending on the amount of data being exported, files can be as small as 100 KB and go up from there. DataArc Manager includes a utility that allows file sizes and estimated run times to be calculated in advance.

When do the CSV files get deleted?

CSV files are stored indefinitely. We recommend that a site develop a process to import those files into their own Data Warehouse or EDW and follow their own defined data management policies.

Can I schedule exports to occur outside of business hours?

Yes, you can schedule Windows tasks that execute an export at the time and frequency you selected. Additionally, it is recommended that you do not schedule exports during active business hours (typically, 7 am–9 pm).

Is the same data (dataset, export type, and date) exported more than once?

No, DataArc will not re-export data without some kind of user intervention. That means if you need to change data that's already been exported, you will need to delete the record that's been changed and re-export it. Keep in mind, this should be carefully considered.

How do I know if an export was successful or failed?

You can set up a summary email for the DataArc Manager to send after a scheduled export that will notify the designated administrator the status of the performed export.

Is there any PHI or PII in exported data?

DataArc data has been sanitized and does not contain any PHI or PII.
