

OPERATIONS CONNECT

When it comes to tray delivery in hospitals, Nutrition Service leaders have much more than the meal distribution to oversee. From meal selection and ticket creation to tray assembly and delivery, there are many aspects to consider, and every point has potential for error – meaning accountability at each step is essential. What can help foodservice departments efficiently manage the tray delivery process and ensure that patients receive accurate trays is automation.

However, measuring the overall effectiveness of the automation used through detailed reporting and trackable data can pose a challenge, especially if the solutions are unable to integrate fully. Additionally, if generating stats through multiple reports located in various areas, employees not only have more work to do but also have to spend more time compiling the data into one concise summary; this is the opposite of what automation should do.

With Computrition's Tray InMotion (TIM) Elite add-on module, **Operations Connect**, managers can easily view and monitor detailed information from our TIM Elite solution in a dashboard layout to track employee efficiency, late tray percentages, and average delivery times within a meal period. All from one screen, too!

HARNESS THE POWER OF AUTOMATION!

FEATURES

View TIM Elite data for the meal period

from any desktop, mobile device, or monitor in the kitchen or diet office

Effectively track tray location

at all stages of delivery for specific meals

Track the delivery progress for the current meal served

and quickly see any bottleneck affecting the flow

Monitor delivery total time as well as average times

for each stage of the delivery process

Designate maximum delivery time for entire delivery

to increase tray delivery speed and record late tray deliveries

Display late tray deliveries

in both number and percentage formats

Track and rank employee efficiency

by either number of trays delivered or average tray delivery time

Encourage accountability

within your operation

BENEFITS



Increase timely delivery of meals



Meet patient satisfaction standards



Effectively manage the daily workflow with updated tray delivery stats



Make proactive decisions using dashboard analytics



Improve productivity



Increase employee satisfaction by rewarding staff who meet set delivery times



The primary need for tracking meal trays is providing our patients the highest level of service possible. TIM, with the addition of **Operations Connect**, gives a real-time view of tray data, creates competition between staff, assures meal quality, and reduces risk.

-Saint Luke's Health System

