ROOM SERVICE
CONNECT

Healthcare systems using call centers to take room service orders are constantly refining their processes to efficiently manage meal ordering. Let us be part of that process with **Room Service Connect**!

Computrition sought to develop a powerful solution using a platform already familiar to users: their computers' web browsers. This allows your staff to efficiently take the meal orders from the convenience of their desktops, laptops, or tablets available at your hospital. On top of that, if you are managing a multi-site operation, Room Service Connect will provide you the tools you need to easily take orders in a centralized call center by switching from one hospital to the other within seconds. Now *that's* streamlining!

OPTIMIZED FOR CENTRALIZED CALL CENTERS!

FEATURES

Engineered
with functionality specific for a room service call center

Conveniently
take orders from any patient from any hospital at any time!

Take orders
from the same groups of patients (e.g. those on specific rooms and floors)

Take guest tray orders
and increase revenue

Save patient lists
for your staff to quickly access and use again for meal entry

Determine
the patients who haven't ordered their meal(s) so that your staff can take their selections

View the patient's tray delivery status
using **Operations Connect**, available with **Tray InMotion Elite**

COMPUTRITION
FOODSERVICE SOFTWARE SOLUTIONS

BENEFITS

Simplifies the process of taking patient orders for a single hospital or multi-site operation

Identifies patient likes, dislikes, allergies, and restrictions (LDARs)

Ensures that all room service-eligible patients' orders are taken

Displays nutrient content as menu items are added

No additional hardware required in the call center

Satisfies patients and employees with streamlined efficiency

> **A key component of our call center optimization most certainly has been Room Service Connect; it's been really great to be able to toggle between facilities, have all the information on one screen.**
>
> -HCA West Florida Division