

# VPAT™

## Voluntary Product Accessibility Template®

### Version 1.3

The purpose of the **Voluntary Product Accessibility Template**, or **VPAT™**, is to assist Federal contracting officials and other buyers in making preliminary assessments regarding the availability of commercial “Electronic and Information Technology” products and services with features that support accessibility. It is assumed and recommended that offerers will provide additional contact information to facilitate more detailed inquiries.

The first table of the Template provides a summary view of the Section 508 Standards. The subsequent tables provide more detailed views of each subsection. There are three columns in each table. Column one of the Summary Table describes the subsections of subparts B and C of the Standards. The second column describes the supporting features of the product or refers you to the corresponding detailed table, e.g., “equivalent facilitation.” The third column contains any additional remarks and explanations regarding the product. In the subsequent tables, the first column contains the lettered paragraphs of the subsections. The second column describes the supporting features of the product with regard to that paragraph. The third column contains any additional remarks and explanations regarding the product.

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**Date:** 01/04/21

**Name of Product:** Hospitality Suite (HS) - Foodservice Operations Management (FOM) and Nutritional Care Management (NCM)

**Contact for more Information Steve Connect:** [sconn@computrition.com](mailto:sconn@computrition.com)

**Summary Table**  
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<b>Criteria</b>	<b>Supporting Features</b>	<b>Remarks and explanations</b>
Section 1194.21 Software Applications and Operating Systems	This VPAT includes the assessment of the following applications: Hospitality Suite NCM/FOM	See section 1194.21 for details
Section 1194.22 Web-based Internet Information and Applications	Not Applicable	
Section 1194.23 Telecommunications Products	Not Applicable	
Section 1194.24 Video and Multi-media Products	Not Applicable	
Section 1194.25 Self-Contained, Closed Products	Not Applicable	
Section 1194.31 Functional Performance Criteria	Included	See section 1194.31 for details
Section 1194.41 Information, Documentation and Support	Included	See section 1194.41 for details

*Section 1194.21 Software Applications and Operating Systems – Detail*

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<i>Criteria</i>	Supporting Features	Remarks and explanations
<p>(a) When software is designed to run on a system that has a keyboard, product functions shall be executable from a keyboard where the function itself or the result of performing a function can be discerned textually.</p>	<p>Supports with Exceptions</p>	<p>Most features and controls in the Hospitality Suite user interface are accessible using the keyboard alone with the use of “hot Keys” and shortcut keys. They may be executed by using the alt + &lt;hot key&gt;, tab key and space bar. The &lt;hot keys&gt; are identified on screen by an underline. Navigation of lists that are available in the application are accessible by utilizing the tab key and up/down arrows on the keyboard. The tab key and space bar can also be used to navigate through the data field(s) within the application. However, there are a few exceptions to this, certain actions may require a mouse or other pointing device to access some of the user interface elements.</p> <p>This includes the following user elements:</p> <ul style="list-style-type: none"> <li>• Accessing modules from the Table of Contents from the main screen and sub- Table of Contents found in the application - Keyboard access through the designated Hot Keys are not operable at this time and may require the use of a mouse or pointing</li> </ul>

		<p>device. Although, the user can still access the contents and modules via the tool bar using the tab and arrow keys.</p> <p>*Note – We have identified these areas and in the process of fixing these issues.</p>
<p>(b) Applications shall not disrupt or disable activated features of other products that are identified as accessibility features, where those features are developed and documented according to industry standards. Applications also shall not disrupt or disable activated features of any operating system that are identified as accessibility features where the application programming interface for those accessibility features has been documented by the manufacturer of the operating system and is available to the product developer.</p>	Supports	<p>Hospitality Suite does not interfere with documented accessibility features of the supported operating systems or other products that follow industry standards.</p> <p>Example: The application maintains user-defined display settings such as high contrast and keyboard settings.</p>
<p>(c) A well-defined on-screen indication of the current focus shall be provided that moves among interactive interface elements as the input focus changes. The focus shall be programmatically exposed so that Assistive Technology can track focus and focus changes.</p>	Supports with Exceptions	<p>Hospitality Suite user interface does not interfere with, disrupt, or deactivate, documented accessibility features of the supported operating systems or other products that currently follow industry standards. Hospitality Suite also provides a clear visual indication of current focus for all interactive interface elements.</p> <p>Example: The application maintains user-defined display settings such as high contrast and text size.</p>
<p>(d) Sufficient information about a user interface element including the identity, operation and state of the element shall be available to Assistive Technology. When an image represents a program element, the information conveyed by the image must also be available in text.</p>	Not Applicable	<p>Non-text content is not a feature or user interface element used in the application(s).</p>
<p>(e) When bitmap images are used to identify controls, status indicators, or other programmatic elements, the meaning assigned</p>	Not Applicable	<p>The application(s) do not use images to identify controls, status indicators, or other</p>

<p>to those images shall be consistent throughout an application's performance.</p>		<p>programmatic elements.</p>
<p>(f) Textual information shall be provided through operating system functions for displaying text. The minimum information that shall be made available is text content, text input caret location, and text attributes.</p>	<p>Supports</p>	<p>Hospitality Suite does not interfere with and uses the functions provided by the supported operating systems when displaying text (text content, text input caret location, and text attributes). Hospitality Suite adheres to the standard Windows Application Programming Interfaces (APIs).</p> <p>Example: Textual information can be seen throughout the application(s) using title bars to identify the operations, identifies controls and navigational elements with corresponding text, and user interface messages displayed on screen.</p>
<p>(g) Applications shall not override user selected contrast and color selections and other individual display attributes.</p>	<p>Supports</p>	<p>Hospitality Suite maintains user selected contrast and color selections and other individual display attributes set through supported operating systems.</p> <p>Example: If users adjusts their system display settings to a different – higher or lower contrast, the software will display all items in the set contrast.</p>
<p>(h) When animation is displayed, the information shall be displayable in at least one non-animated presentation mode at the option of the user.</p>	<p>Not Applicable</p>	<p>Hospitality Suite does not use animations as a user interface element.</p>
<p>(i) Color coding shall not be used as the only means of conveying information, indicating an action, prompting a response, or distinguishing a visual element.</p>	<p>Supports</p>	<p>Hospitality Suite user interface does not use color coding as the only means to convey information. Text is visible throughout the application(s) in prompting responses, actions, and in dialog messages.</p>
<p>(j) When a product permits a user to adjust color and contrast settings, a variety of color</p>	<p>Supports</p>	<p>Hospitality Suite supports several color and contract selections</p>

<p>selections capable of producing a range of contrast levels shall be provided.</p>		<p>through the supported operating systems. The user had the ability to set the color scheme within the product with three different settings.</p> <ol style="list-style-type: none"> <li>1. Windows Default</li> <li>2. Standard – High</li> <li>3. Blue – White on blue low</li> </ol>
<p>(k) Software shall not use flashing or blinking text, objects, or other elements having a flash or blink frequency greater than 2 Hz and lower than 55 Hz.</p>	<p>Supports</p>	<p>Hospitality Suite has one specific user elements in the application(s) that contain a flashing content. This content does not flash more than three times and is within the threshold frequency limits.</p>
<p>(l) When electronic forms are used, the form shall allow people using Assistive Technology to access the information, field elements, and functionality required for completion and submission of the form, including all directions and cues.</p>	<p>Not Applicable</p>	<p>Electronic forms are not an element or used in Hospitality Suite or any of its associated applications.</p>

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## **Section 1194.31 Functional Performance**

### **Criteria – Detail**

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<b>Criteria</b>	<b>Supporting Features</b>	<b>Remarks and explanations</b>
(a) At least one mode of operation and information retrieval that does not require user vision shall be provided, or support for Assistive Technology used by people who are blind or visually impaired shall be provided.	Supports	Hospitality Suite, and any of its associated applications does not interfere with assistive technology that is used by or for the visually impaired. Screen readers are accessible to the application(s).
(b) At least one mode of operation and information retrieval that does not require visual acuity greater than 20/70 shall be provided in audio and enlarged print output working together or independently, or support for Assistive Technology used by people who are visually impaired shall be provided.	Supports	Hospitality Suite, and any of its associated applications do not require visual acuity greater than 20/70 for operation or information retrieval, and/or support for assistive technology is provided.
(c) At least one mode of operation and information retrieval that does not require user hearing shall be provided, or support for Assistive Technology used by people who are deaf or hard of hearing shall be provided	Not Applicable	Hospitality Suite and any of its associated applications the user interface element(s) are not dependent on audio ability to retrieve or input information.
(d) Where audio information is important for the use of a product, at least one mode of operation and information	Not Applicable	Hospitality Suite and any of its associated applications user interface elements have no dependency on audio nor is

<p>retrieval shall be provided in an enhanced auditory fashion, or support for assistive hearing devices shall be provided.</p>		<p>audio required to retrieve or input information. Audio information is not a user interface element needed in the operation and/or use of this product(s). Hospitality Suite or any of its associated applications does not interfere with, disrupt, or deactivate, assistive hearing devices and accessibility functions provided by the supported operating systems.</p>
<p>(e) At least one mode of operation and information retrieval that does not require user speech shall be provided, or support for Assistive Technology used by people with disabilities shall be provided.</p>	<p>Not Applicable</p>	<p>Hospitality Suite and its associated applications user interface element(s) have no dependency on speech nor are dependent on a user's speech ability to retrieve or input information. Hospitality Suite user interface does not interfere with, disrupt, or deactivate, assistive devices and accessibility functions provided by the supported operating systems.</p>
<p>(f) At least one mode of operation and information retrieval that does not require fine motor control or simultaneous actions and that is operable with limited reach and strength shall be provided.</p>	<p>Supports</p>	<p>Hospitality Suite does not require fine motor control or simultaneous actions, and is operable with limited reach and strength, with some exceptions.</p> <p>Hospitality Suite and its associated applications do not include any user interface element(s) that are dependent on fine motor skill ability to retrieve or input information used in the product(s). Hospitality Suite user interface does not interfere with, disrupt, or deactivate, assistive devices and accessibility functions provided by the supported operating systems.</p>



**Section 1194.41 Information, Documentation  
and Support – Detail**

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<b>Criteria</b>	<b>Supporting Features</b>	<b>Remarks and explanations</b>
(a) Product support documentation provided to end-users shall be made available in alternate formats upon request, at no additional charge	Supports	Computrition provides electronic version of all product support documentation related to its products. Users with disabilities can request additional support from Computrition Customer Care or by opening a case at <a href="http://support.computrition.com/">http://support.computrition.com/</a> at no additional charge. A live support contact is provided at no additional charge. Customer Care uses live visual support tools as well as audio phone support that would be accessible to assistive technology.
(b) End-users shall have access to a description of the accessibility and compatibility features of products in alternate formats or alternate methods upon request, at no additional charge.	Supports	Computrition provides information on its products user interface accessibility features and description of all compatibility features in its product help manual. Alternate formats can be provided through Customer Care using a live visual support tool as well as audio phone support that would be accessible to assistive technology.
(c) Support services for products shall accommodate the communication needs of end-users with disabilities.	Supports	A live support contact is provided at no additional charge. The live support contact can provide visual support tool as well as audio phone support that would be accessible to assistive technology.

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